Renewing Your Books Online With Stoke-on-Trent Libraries

It’s quick and easy to renew online!

The quickest way to renew your books from home is to use Libraries Online. You can log in and see all the items you have on loan, anything you have requested and any outstanding payments at a glance.

To use Libraries Online you’ll need to be connected to the internet.

Accessing Libraries Online

You'll find our Libraries Online service by clicking here.

Accessing Your Library Account

Once you’ve opened Libraries Online on your computer or smartphone you’ll need to log in using your library membership card.

No matter which page you’re currently looking at on Libraries Online you’ll always be able to log into your account.

At the top of the page you’ll see a navigation bar

Using the options here you can log in to your account, change the text size on the page, access the main Stoke-on-Trent City Council website or find information about contacting Stoke-on-Trent Libraries directly.

Click ‘Your Account – Login’
Clicking the link will bring up a pop-up box:

**Your Username**

In the ‘User’ box type your library card number – you’ll find this on the back of your library card, just underneath the barcode. Your number should start with 28080…

**Your Password**

In the password box you need to type your PIN number. If you haven’t changed this since you were issued with your library card then your PIN will be your full date of birth e.g. if you were born on January 1\textsuperscript{st} 1990 then your PIN will be: 01011990

Once you’ve logged into your account you’ll see information about your library account in the ‘My Library’ section.

This shows how many items you have on loan, if any items are overdue and the number of items you have reserved. You can also access other information about your account.
Click on ‘Current Loans’

This will show you more information about the items you have borrowed.

If you only want to renew one or two items then you can click on the renew button that appears below each item.
If you have a number of items that you would like to renew then you can renew all you loans with one click!

Click on ‘Renew all Loans’ and you will instantly renew all the items you have borrowed.

Handy Tip: If you are renewing all items check if you have borrowed DVDs or CDs. If you renew DVDs or CDs a rehire charge will be added to your account!

A message will pop up to let you know that your items have been renewed successfully and the date your items are now due to be returned to Stoke-on-Trent Libraries.

July 2016