



Strategic Measures Performance Scorecard - Q2 2020/21



Please note:
 • Comparison against benchmark position is against statistical neighbours (where available), thereafter it is against the England Average or West Midlands Average.
 • Annual targets have been suspended as a result of the Covid-19 pandemic, a process is currently underway to agree targets for 2023.
 • Measures are in grey where there is no update for quarter 2 and the latest available information was included in quarter 1.

Measure Number	Measure	Overview & Scrutiny Committee	Portfolio Holder	Measure Owner	Polarity	Frequency	2016/17	2017/18	2018/19	2019/20	Q1	Q2 (Latest)	Trend	Annual Target	2023 Target	Latest Benchmark Position	Performance Benchmark RAG Rating	Comments (100 words or less)
Population Outcomes																		
EP 1	% of Pupils attending a school rated good or better	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	Q	76%	84.5%	81.3%	77%	Not available	Not available		N/a		England - 85% West Mids - 82%	Below Average	The latest available data is up to the end of March 2020, at which point 77.4% of pupils attending schools in Stoke-on-Trent were going to a good or outstanding school. This is lower than the latest national and regional figures by 7.6% and 4.6% points respectively. Due to the Coronavirus pandemic Ofsted inspections with judgements in schools have been paused until the spring term 2021.
EP 2	Activity status of young people aged 16-17 % in EET	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	Q	93.9%	94%	93.2%	92.6%	92.5%	91.2%		N/a		England - 87.5% West Mids - 91.9% Stat Nbrs - 89.5%	Above Average	Latest available data is for August 2020, when 91.2% of 16-17 year olds in the city were participating in education, employment or training. This equated to 5045 out of 5533 young people aged 16-17 years being in education, employment or training. This is 3.7% better than the national average, 1.7% better than our statistical neighbours and just below the regional average (0.7% lower).
EP3	JSA/UC Claimant Count (% of working age population)	Children & Young People	Clr Bridges	Sarah Parker	Low is good	Q	2.4%	2.8%	3.7%	4.6%	8.20%	8.20%		N/a		England 6.6% West Mids 7.4%	Above Average	Latest data available for September shows the claimant count remain static at 8.2%, the rate both nationally and locally increased from March to May as a result of Covid 19. It has since plateaued and whilst the city remains above the national and regional averages it is pleasing to see that the rate of increase is only the 77th highest observed (out of 314) and that the city's position relative to other Authorities improved from 27th highest rate in March to 42nd highest rate in September.
EP 4	Teenage Conceptions (Rate per 1,000)	Adults & Neighbourhoods	Clr L Beardmore	Sarah Favell	Low is good	A	28.6	25.0	30.9		N/a	N/a		N/a	Reduce relative to other LA's	(2018) England 16.7 West Mids - 19.1 Stat Nbrs - 26.8	Above Average	Teenage pregnancy and early motherhood can be associated with poor educational achievement, poor physical and mental health, social isolation, poverty and related factors. Stoke-on-Trent City Council's teenage pregnancy strategy aims to help address these concerns. Positive outcomes are seen where robust and consistent relationship and sex education exists with a focus on delayed sexual activity, which is linked to contraception provision to reduce the harm for those who are sexually active. There are a range of effective support services in the city funded by the City Council, including community-based prevention and contraception provision.
EP 5	Key Stage 4 attainment (Attainment 8) (Average Score)	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	A	43.3	41.9	42.8	45.6	Annual update	45.6		N/a		England - 44.7 West Mids - 45.6 Stat Nbrs - 42.7	Below Average	2020 results: The 2020 figure is provisional based on information provided by schools on GCSE results day. It is an improvement 3.7 points compared to the city 2019 figure. Comparative data for 2020 is not yet available. 2019 results: The attainment 8 score increased by 0.9 points between 2018 and 2019. Stoke-on-Trent is below the national and regional average and in line with our statistical neighbours. Due to the Coronavirus pandemic there will be no figures released for 2020.
EP 6	Progress made between Key Stage 2 & 4 (Progress 8)	Children & Young People	Clr Bridges	Neil Hoskinson	Low is good	A	-0.09	-26.0%	-24.0%	Not available	Annual update	Not available		N/a		W.Mids (-0.06) Stat Nbrs (-0.25)	Below Average	The progress 8 score improved by 0.02 points between 2018 and 2019. Stoke-on-Trent is below the regional average and in line with our statistical neighbours. Due to the Coronavirus pandemic there will be no figures released for 2020.
EP 7	Key Stage 5 average point score	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	A	28.99	2773.0%	2955.0%	Not available	Annual update	Not available		N/a		England - 34.01 West Mids - 31.54 Stat Nbrs - 31.71	Below Average	Within the city the Key Stage 5 Average Point Score has increased by 1.76 between 2018 and 2019. This compares to 0.44 point increase nationally. Due to the Coronavirus pandemic there will be no figures released for 2020.
EP 8	Smoking at Time of Delivery (% of mothers)	Adults & Neighbourhoods	Clr L Beardmore	Sarah Favell	Low is good	A	20.0%	18.2%	17.6%	16.2%	N/a	N/a		N/a	Reduce to 6% or less	England - 10.4% West Mids - 11.9% Stat Nbrs - 16.2%	Average	The percentage of women smoking at the time of delivery has decreased locally in each of the past 4 years, with reductions much greater than those seen in England. In 2016/17 rates in England were 10.7%, dropping to 10.4% in 2019/20. In the city, rates have dropped 3.8% from 20% to 16.2%.
EP 9	% of children in year 6 who are very overweight	Adults & Neighbourhoods	Clr L Beardmore	Sarah Favell	Low is good	A	N/a	23.60%	24.90%		N/a	N/a		N/a		England - 20.2% West Mids - 22.9%	Above Average	
EP 10	% of people participating in 150+ minutes of physical activity per week	City Renewal	Clr L Beardmore	Alistair Fisher	High is good	A	53.10%	54.70%	53.60%		N/a	N/a		N/a	Increase by 3%	England - 63.3% West Mids - 58.7%	Below Average	Data from the latest Active Lives survey for November 2018 to November 2019 shows 53.6% of residents are achieving 150+ minutes of physical activity per week. This equates to a small decrease of -1.1% from last year (54.7%) but a small increase of 0.5% from the baseline data (53.1% - 2015-16). Over the last twelve months, physical activity levels for West Midlands (58.7%) have decreased slightly by -0.2% and for England (63.3%) have increased by 0.6%.
EP 11	% of Physically Active Children and Young People (5-18)	City Renewal	Clr L Beardmore	Alistair Fisher	High is good	A	N/a	49.4%	41.2%		N/a	N/a		N/a		England - 46.8% West Mids - 45.4%	Below Average	The percentage of children and young people who are physically active for an average 60 minutes per day across the week has decreased from 49.4% to 41.2% between 2017/18 and 2018/19. Stoke-on-Trent is 5.6% lower than the national average in 2018/19.
EP 12	% of children that are school ready (Have reached expected level of development by age 5)	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	A	0.661	65.9%	67.0%	Not available	Not available	Not available		N/a		England - 71.8% Stat Nbrs - 68.5%	Below Average	The percentage of children that achieved the expected level of development by the end of Reception increased by 1.1% points. Due to the Coronavirus pandemic there will be no figures released for 2020.
EP 13	% of working age population in work (Annual Population Survey)	Children & Young People	Clr Bridges	Julie Obada	High is good	Q	71.1%	71.6%	69.0%	73.20%	N/a	Latest data is for 19/20		N/a		England - 76% West Midlands - 73.9%	Below Average	Latest available data from the Annual Population Survey is for the 2019/20 Financial year and shows 73.2% of working age residents are in employment compared to the National Average of 76%.
EP 14	% of young people going to University	Children & Young People	Clr Bridges	Neil Hoskinson	High is good	A	31%	35%	35%		Not available	Not available		N/a		England - 42% Stat Nbrs - 36%	Below Average	The latest available data is for 2018-19.
EP 15	Under 75 mortality rate from all cardiovascular diseases (rate per 100,000)	Adults & Neighbourhoods	Clr L Beardmore	Jacquie Ashdown	Low is good	A	91.7	90.7	96.4		N/a	N/a		N/a		England - 71.7 West Mids - 78.4 Stat Nbrs - 95.5	Above Average	Data is released annually but actually covers a three year period, with the latest covering the 2016-2018 calendar years. The latest data for 2016-18 shows that the Stoke-on-Trent rate is 24.7 higher than the national rate and 18.0 higher than the West Midlands rate.
EP 16	Under 75 mortality rate from Cancer (rate per 100,000)	Adults & Neighbourhoods	Clr L Beardmore	Jacquie Ashdown	Low is good	A	170.8	166.9	167.6		N/a	N/a		N/a		England - 132.3 West Mids - 138.3 Stat Nbrs - 158.7	Above Average	Data is released annually but actually covers a three year period, with the latest covering the 2016-2018 calendar years. The latest data for 2016-18 shows that the Stoke-on-Trent rate is 35.3 higher than the national rate and 29.3 higher than the West Midlands rate.
EP 17	Under 75 mortality rate from Respiratory Disease (rate per 100,000)	Adults & Neighbourhoods	Clr L Beardmore	Jacquie Ashdown	Low is good	A	50.8	49.8	54.6		N/a	N/a		N/a		England - 34.7 West Mids - 36.3 Stat Nbrs - 49.9	Above Average	Data is released annually but actually covers a three year period, with the latest covering the 2016-2018 calendar years. The latest data for 2016-18 shows that the Stoke-on-Trent rate is 19.9 higher than the national rate and 18.3 higher than the West Midlands rate.
EP 18	Level of permanent school exclusions (Number of pupils)	Children & Young People	Clr Bridges	Neil Hoskinson	Low is good	Q	59	49	40	34	N/a	0		N/a		See Comments	Above Average	The annual figures are reported in academic rather than calendar years. The quarter figure is a cumulative figure from the beginning of the academic year (Q1 is Sept19-June20, Q2 is Sept20). Overall the number of children permanently excluded from school has been falling. In the 2019-20 academic year there were 34 permanent exclusions (33 secondary and 1 primary phase) from schools and academies within the city. There have been no permanent exclusions in September 2020 (reported once the exclusion has been upheld). For latest published data (2018) 0.12% of the school population was excluded from schools in Stoke-in-Trent, compared to 0.1% nationally and 0.13% regionally.
EP 19	School attendance - persistent absence (% of pupils missing +10% of possible sessions)	Children & Young People	Clr Bridges	Neil Hoskinson	Low is good	A	0.123	0.131	0.12	Available March 2021	Not available	Not available		N/a		England - 10.9% West Mids - 11.1% Stat Nbrs - 12.6%	Below Average	In the last published data (2019), 12% of pupils had missed 10% or more of the possible sessions that could attend. This is lower than the statistical neighbour average but higher than the national and regional average. The next published update is due March 2021.
EP 20	Fast Broadband Coverage (% of premises that are covered by Superfast & Ultrafast combined)	City Renewal	Clr Jellyman	Phil Cresswell	High is good	A	98.0%	98.0%	98.7%	98.7%	N/a	98.70%		N/a		Nationwide performance is 94.5%	Above Average	Definitions - SFBB - Superfast Broadband speed is between 30 megabits per second (Mbs/s) to less than 300 mbs/s UFBB - Ultrafast Broadband speed is 300 Mb/s or greater. Latest figures from May 2020 show City is able to receive UFBB in 77.5% of premises. A further 21.2% can receive SFBB. This means 1.3% are unable to receive broadband speeds of 30 Mbs/s or more - the national average is over 5.8% Stoke-on-Trent is achieving way above the national average of broadband coverage. Neighbouring Newcastle-Under-Lyme only achieves 67.1% UFBB whilst Stafford only achieves 63% UFBB. The implications of this are very positive. This means more businesses are taking advantage of the offerings in Stoke. The individual divide by households means more access to high speed broadband for, for example, educational purposes - particularly with school closures meaning access to e-learning is imperative at this time.
EP 21a	Average healthy life expectancy from birth (Men) (Years)	Adults & Neighbourhoods	Clr L Beardmore	Jacquie Ashdown	High is good	A	58.7	59.5	57.4		N/a	N/a		N/a		England - 63.4 West Mids - 61.8 Stat Nbrs - 59.0	Below Average	In Stoke-on-Trent (in 2016-18), healthy life expectancy for men was 57.4 years compared with 63.4 years in England. This means that 75.1% of a man's life in Stoke-on-Trent is likely to be spent in good health (compared with 79.6% nationally).
EP 21b	Average healthy life expectancy from birth (Women) (Years)	Adults & Neighbourhoods	Clr L Beardmore	Jacquie Ashdown	High is good	A	58.1	58.7	55.8		N/a	N/a		N/a		England - 63.9 West Mids - 62.3 Stat Nbrs - 58.4	Below Average	For women in the city, HLE was 55.8 years (compared with 63.9 years in England). This means that 69.5% of a woman's life in Stoke-on-Trent is likely to be spent in good health (compared with 76.8% in England). Although women in Stoke-on-Trent live longer than men, a larger proportion of their lives are spent in poorer health.



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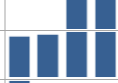


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Population Outcomes																			
HB 1	Number of New Business Starts	City Renewal	Cllr Bridges	Phil Cresswell	High is good	Q	965	830	885	1147	233	382		N/a		139/326 English districts	Above Average	Over the last 3 years there has been an upward trend in the number of new business start ups. In spite of the covid-19 lockdown the 2 quarters have seen a high number of start ups which continues this successful trajectory. There is an overriding demand of small and medium enterprise (SME) employment units required throughout the city, which we are trying to address through the provision of enterprise and grow-on space, as well as for BB use class. The City still continues to grow despite the pandemic.	
HB 2	Business survival rates (Calendar Year) (% of businesses surviving in the following years)	City Renewal	Cllr Bridges	Phil Cresswell	High is good	A	92.4%	91.7%	88.6%		N/a	N/a		N/a		89.1% England 90.3% West Mids	Average	S-o-T businesses historically fare well in surviving their first year compared to regional and national averages. Historically the city's survival rates taper off after year one but the businesses born in 2016 are tracking at 4% better than the national average. Latest figures for businesses started in 2017 show survival after 1 year 0.5% lower than the national average. However by way of measurement 0.5% is insignificant particularly as one of the reasons for the small decline is the lack of available properties in the city for businesses to move to, which we are trying to address through the provision of additional enterprise and grow-on space. 2019/20 figures not yet available.	
HB 3	Inward investment jobs created and safeguarded (Number of jobs)	City Renewal	Cllr Bridges	Phil Cresswell	High is good	Q	1013	884	808	352	165	230		800	800	N/a	N/a	The main success for this Quarter was from the creation of 150 jobs in the North Staffordshire area as Assurant Group announced their relocation from their current premises in Newcastle to a brand new facility at Tunstall Trade Park. This is another success for the Make it Stoke initiative and specifically, the Ceramic Valley Enterprise Zone. Looking to the next quarter we're already in a position to report successes with Bathroom Mountain, which is also on CVEZ, and AD's leasing of Stoke275 in Meir. Following the easing of restriction we're continuing to see more enquiries come to the team with a significant number of these from foreign owned companies. Together with Measure HB1 green shoots are appearing in this area which should continue.	
HB 4	Graduate Retention (% of graduates employed in the city)	City Renewal & Children & Young People	Cllr Bridges	Sarah Parker	High is good	A	N/a	24.40%	23.90%	17.10%	N/a	See 2019/20		N/a		Not Available	N/a	Data is conducted by Keele and Staffordshire University for 2017/18 graduates. Both surveys reported issues with the data / responses. The survey response rate reduced from 75% in 2018/19 to 54% in 2019/20. Staffordshire attributed a new process contributing to a reduction in return rates. Particularly affected were the Health and Nursing & Midwifery departments which typically return very high completions and is a faculty that also retains a high number of graduates within the boundaries of Stoke-on-Trent due to the University Hospital. This will have contributed significantly to the graduate retention levels. Additionally, Keele University advised the data is most likely to under-represent the true number of graduates retained in Stoke-on-Trent.	
HB 5	Gross Value Added (GVA) (£)	City Renewal	Cllr Jellyman	Phil Cresswell	High is good	A	19,690	£21,159	£22,149		N/a	N/a		N/a		England - £29,356 West Mids - £23,964 (2018)	Below Average	Over the last year for which figures are available (2017-18) - GVA per Capita in Stoke-on-Trent saw growth of 4.7% - compared with growth of 2.7% across the UK. Based on percentage growth post recession 2009-18 Stoke-on-Trent is still ranked as the 10th fastest growing district in England outside of London. Note : - The most recent data, released in December 2019, is published at 'current prices' - meaning that the Previous Performance is not consistent with previous editions of this report.	
HB 6a	Employment completions (Hectares)	City Renewal	Cllr Jellyman	Harmesh Jassal	High is good	A	32.4	19.56	6.89		N/a	N/a		N/a		Tbc	Tbc	The ONS have previously reported that companies have scaled back or put on hold investment decisions due to the economic uncertainty in respect of Brexit. The figures for the 2018/19 monitoring year show a reduction from the previous year however, the 2019/20 monitoring year has seen units in Etruria on site as well as further units planned at Innovation Way. Full data for the year will be available in early Q3 via the Annual Monitoring Report	
HB 6b	Office Completions (Sq Ft)	City Renewal	Cllr Jellyman	Harmesh Jassal	High is good	A	21635	6436	7405		N/a	N/a		N/a		Tbc	Tbc	As Above	
HB 6c	Retail Completions (Sq Ft)	City Renewal	Cllr Jellyman	Harmesh Jassal	High is good	A	56123	89695	35413		N/a	N/a		N/a		Tbc	Tbc	As Above	
HB 7	Business Rates Growth (£)	Corporate Services	Cllr Brown	Kaye Holmes	High is good	Q	92.7M	92.6M	94.5M	93.8M	53.6M	52.7M		N/a		N/a	N/a	There has been an increase in the total number of properties during Q1. There is now 9279 hereditaments in the city. Following the announcement of the Small business and Retail grants, there were a number of businesses that had not been split (individually assessed) which was effecting eligibility for these grants. The Valuation Office have been prioritising these splits which has increased the number of hereditaments. The net collectable for Business Rates is £42.4m lower than Q1 last year. The reduction is due to all businesses that fall under the retail, leisure or hospitality criteria, receiving 100% retail relief.	
HB 8	Net supply of housing (Net housing completions)	City Renewal	Cllr Jellyman	Harmesh Jassal	High is good	A	748	703	1008		N/a	N/a		N/a		Unitary Average 979 Stat Nbrs 904	Above Average	The 2018/19 monitoring year saw a record number of housing completions in the year with 1008 net completions. There has been an particular increase in 2 and 3 bedroom houses with larger 4+ bedrooms also accounting for a significant percentage this monitoring year. In addition to the recorded completions, there are also 808 units under construction and this will contribute towards the 2019/20 completions. Full data for the year will be available in early Q3 via the Annual Monitoring Report	
HB 9	Number of visitor numbers overnight stays in the city (Number of people)	City Renewal	Cllr L Beardmore	Phil Cresswell	High is good	A	237,300	239,500	233,700		N/a	N/a		N/a		N/a	N/a	Latest figures from 2018 Economic Impact Assessment show an increase in the total number of trips undertaken in the year totalling 5.2 million up from 5.1 million in 2017. This equates to a 3% increase in Stoke-on-Trent compared to a 3% reduction nationally. The number of overnight stays is showing a small reduction of 2%.	
HB 10	Percentage of working age adults, qualified NVQ level 3+ and 4 and above (Residents Based)	Children & Young People	Cllr Bridges	Julie Obada	High is good	A	40.9%	44.4%	40.6%	46.1%	N/a	N/a		N/a		Great Britain 58.5% West Midlands 52.9%	Below Average	Historically the city has lagged behind regional and national figures on this measure. However, since the start of the current ESF programmes, 2014-20 (actual delivery 2016 to 2023), the number of residents with level 3 and above qualifications is increasing. The current ESF programme "Skills Support for the Workforce" specifically states that training should be at level 3 or above. Performance against this and other targets is monitored quarterly by council officers, and challenged where necessary. In order to supply local businesses with a larger talent pipeline from school and college leavers, local schools and colleges are implementing improvement plans to raise the level of attainment at Key Stage 5 (level 3 - A levels and BTECs).	
Process																			
HB 11	Housing brought back into use (Number of properties)	Adults & Neighbourhoods	Cllr Edwards	Zainul Pirmohamed	High is good	Q	182	234	201	203	48	50		N/a	N/a	200	N/a	The empty homes team have brought back into use a total of 50 long-term empty properties in Q2 taking the accumulative total to 98 properties. This places the team at just over 65% towards our revised annual target of 150 properties, building upon our previous quarter return, placing us ahead of our anticipated position. The actions of the team during this period has encouraged £695k of private sector investment into the city's private sector housing stock while the total accumulative amount of investment is at £2.2m.	
HB 12	Number of apprenticeships in the Council	Children & Young People	Cllr Bridges	Neil Hoskinson	High is good	Q	39	113	144	148	4 (Starts)	7 (Starts)		N/a		National Average 1.4% of headcount	Above Average	Please note: Historical data shows learners whereas data for Q1&2 shows starts 93 apprentices (new starts and existing employees) enrolled onto apprenticeships in 2019/20 resulting in the authority far exceeding the apprentice:employee headcount target. With 11 apprentices starting in the first 2 quarters of this current financial year, we are significantly behind target for starts as an authority and starts as a funded independent training provider. Due to the pandemic, new starts (new to an apprenticeship and the local authority) are less viable; fewer managers are recruiting to new and existing apprenticeship positions due to salary funds; and working from home arrangement, which subsequently mean they cannot provide the supervision a new apprentice needs. In order to realise our national target and retain our status as an internal provider we must focus on utilising the levy to develop the knowledge, skills and capacity of our existing workforce through apprenticeships.	
HB 13	Percentage of planned capital programme delivered to time/budget (%)	Corporate Services	Cllr Brown	Nick Edmonds	High is good	A	N/a	N/a	N/a	See Comments	N/a	N/a		N/a		N/a	N/a	% of schemes completed in 19/20 9% (11/124) % of schemes completed in 19/20 against value of overall programme 12% (£24.8m/£213.5m) % of programme spent vs budget 49% (£104m/£213.5m)	
HB 14	Percentage of planning appeals lost (%)	City Renewal	Cllr Jellyman	Harmesh Jassal	Low is good	Q	21% (4 out of 19)	13% (2 out of 15)	25% (3 out of 12)	33% (8 out of 24)	25% (1 out of 4)	11% (1 out of 9)		N/a		2019/20 West Midlands 32.5% CIPFA 31.5%	Above Average	On the whole we tend not to receive many appeals as we seek to resolve issues amicably. Quarter 2 has further improved on a strong performance in Quarter 1. The latest benchmark position shows we are currently performing better on average than the West Midlands as a region and our CIPFA neighbours although we do not have this financial years figures to compare to. It is also worth noting the percentage figure needs to be contextualised against the small number of appeals lost in any given period.	






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Population Outcomes																		
COM 1	Condition of highway network (% that requires renewal)	City Renewal	Cllr Jellyman	Phil Cresswell	Low is good	A	A Roads - 4.5% B Roads - 5.9% C Roads - 5.5% Unclassified Roads - 3%	A Roads - 4.5% B Roads - 5.5% C Roads - 5.9% Unclassified Roads - 9.8%	A Roads - 6.6% B Roads - 7.6% C Roads - 7.3% Unclassified Roads 3.1%		N/a	N/a		N/a		England A Roads - 3% B & C Combined - 6% Unclassified - 17%	Below Average except unclassified roads	The highways asset is the single most valuable asset in the ownership and stewardship of the City Council and its value is in excess of £1.4billion. It is currently in a poor state of repair and requires significant and sustainable investment. We need to be in a position to spend our limited resources intelligently on the roads to deliver best value for our money. In England local road carriageway condition is identified by statutory indicators, which record the percentage of the road network where reconstruction maintenance should be considered. There are separate indicators for Principal Roads and Non-Principal Roads.
COM 2	Crimes Recorded Number of Crimes Recorded Source: iQuanta System	Adults & Neighbourhoods	Cllr Brown	Adrian Scarrott	Low is good	Q (Historical Data provided Annual Figure)	26,944	29,910	30,859	28,503	5,939	iQuanta data not available		N/a	No Target Information available for 2023 - TBC by the Staffordshire Police Informatics Department	iQuanta - 6th of 15 (most similar group) to end of July 20	Average	iQuanta data is not yet available for quarter 2, 2020/21. For consistent statistical reporting this will be populated when it has been validated by iQuanta. Local data provided by Staffordshire Police shows the city has seen a 17% reduction in reported crime over the last 12 months. This equates to 5075 fewer victims across the city.
COM 3	Violent Crime Number of Violent Crimes Recorded Source: iQuanta System	Adults & Neighbourhoods	Cllr Brown	Adrian Scarrott	Low is good	Q (Historical Data provided Annual)	11,912	14,063	14,993	13,799	3,323	iQuanta data not available		N/a	No Target Information available for 2023 - TBC by the Staffordshire	iQuanta - 7th of 15 (most similar group) to end of July 20	Average	iQuanta data is not yet available for quarter 2, 2020/21. For consistent statistical reporting this will be populated when it has been validated by iQuanta. Local data provided by Staffordshire police shows that violent crime continues to show a reduction being 9% (1024 crimes) lower this year when compared to last.
COM 4	ASB Number of incidents reported Police Reports	Adults & Neighbourhoods	Cllr Brown	Adrian Scarrott	Low is good	Q (Historical)	14,003	13,911	14,861	12,374	3,459	3,060		N/a	No Target Information available for	N/a	N/a	Reported ASB has reduced by 9% across the city over the last rolling 12 months. This equates to 1131 fewer incidents over this period (from October 2019 to September 2020)
COM 5	Youth offending rates (% of cohort re-offending)	Children & Young People	Cllr Evans	Vonni Gordon	Low is good	Q	48.30%	37.30%	35.80%		24%	43%		N/a		Stat Nbrs - 40%	Below Average	The annual data is the national data which allows comparison with other Youth Offending Services. It has not, as yet, been updated by the Ministry of Justice for the latest financial year. The last available data shows we are performing better than our YOT family and the national average. The latest quarterly data (Q2) is taken from the local reoffending tracker and shows that reoffending rates have increased since the last quarter but given the small numbers in the cohort this rate does fluctuate. The combined rate for the last 2 quarters is still likely to be below the national average.
COM 6	Recycling Rate (%)	City Renewal	Cllr Edwards	Carol Gibbs	High is good	Q	34.8%	34.9%	36.3%	34.8%	33%	36%		N/a		England 2018/19 - 43.5% West Midlands 2018/19 - 39.9%	Below Average	There has been a 3 percent increase in recycling on the Quarter compared to Quarter 1. Over the course of the last quarter, we have driven to improve the quality of our DMR by removing contaminates (non-target materials), and diverting this waste to the incinerator. We have successfully diverted 55.98 tonnes of contaminated material over Q2 (28.96 July, 27.02 September). Both blue and brown bin tonnage have been relatively consistent so far this financial year, possibly down to residents still working from home and minimal changes to collections. Recycling rates have a strong link to deprivation. As we are the 14th most deprived area in the country it would not be unexpected to have a poor recycling rate. However we are performing well in this regard achieving the position of 251 out of 345 Local Authorities in England (Defra 2018/19 latest comparison figures).
COM 7	Air Quality - NO2 (µg/m³)	City Renewal	Cllr Edwards	Phil Cresswell/ Jacquie Ashdown	Low is good	Q	City Centre - 28 A50 - 61	City Centre - 26 A50 - 56	City Centre - 23 A50 - 53	City Centre - 24 A50 - 51	City Centre - 10.1 µg/m³ A50 - 28.4 µg/m³	City Centre - 13.6 µg/m³ A50 - 30.4 µg/m³		N/a	No more than 40 µg/m³		Below Average	The main pollutant of concern in the city is nitrogen dioxide (NO ₂) mainly from road traffic. The data shows concentrations from two Defra owned automatic urban and rural network (AURN) monitors in the city. The Centre site is located opposite the Intu Potteries car park; the A50 site is located on Railway Road adjacent to the A50 eastbound approach to the Meir slip-road. The data shows a significant reduction in NO ₂ during 2020 which can be attributed to lockdown, particularly at the A50 roadside site. The small increases in Quarter 2 are likely attributed to an increase in road traffic as covid lockdown restrictions eased.
Process																		
COM 8	Miles of highway reconditioned (Miles)	City Renewal	Cllr Jellyman	Phil Cresswell	High is good	Q	84.2	45	74	31	14	18		N/a	50	N/a	Above Average	In the first half of the year we have attained 103% of the laid miles of highway of the full 12 months of last year. This in part is due to promised increase funding of £22 million over 4 years (£5.7 million each year) to improve the highway network. The department is well on the way of achieving its increased annual target of 50 miles per year. Comparisons with previous years however should be treated with caution as the length of highway reconditioned depends on both the budget and the condition of the highway. Some will require preventative treatment whereas other parts will require reconstruction which is more expensive per linear metre. This means that increases in budget spend does not automatically get reflected in the miles presented in this measure - the higher the budget availability, the more highway we can reconstruct. Reconstruction is the better long term solution compared with preventative measures, but will be a lower mileage than if we just applied preventative measures to the surface. Examples of works completed include Sutherland Road, Lower Bethesda Street, Moorland Road, large areas on the City Waterside estate, Hampton Street, Franklyn Street, the whole of the Newstead estate along with Beaconsfield Road and the surrounding estate.
COM 9	Number of void properties (Average)	Adults & Neighbourhoods	Cllr Edwards	Adrian Scarrott	Low is good	Q (Historical Data is the Annual Average Number of Voids)	378	254	193	164	300	287		N/a	125	N/a	N/a	During quarter 2 278 properties have been let. E2E for the quarter for standard voids successfully meets the performance target of 25 days performance is reported at 24.3 days. Covid 19 has impacted the number of properties that the service has been able to let during the quarter and therefore the number of properties is higher than normal. Properties also had sign up delays again due the pandemic due households not been able to move during lockdown, if all days were counted that properties took to let E2E would have been 77 days.
COM 10	Void Properties - End to End Times (Days)	Adults & Neighbourhoods	Cllr Edwards	Adrian Scarrott	Low is good	Q (Historical Data is the Annual Average Standard Re-Let Time)	51	35	28	26	24.6	24.3		N/a	21 Days	Housemark 2017/18 - Median Average 28	Below Average	
COM 11	Responsive repairs end to end times recorded (Days)	Adults & Neighbourhoods	Cllr Edwards	Wayne Booth	Low is good	Q (Historical Data is Average for the Year Figure)	N/a	N/a	5.6	5.8	1.1	3.5		N/a	8 Days	Housemark 2018/19 position - 5.6 days (end to end)	Below Average	Decrease in end to end due to COVID. Throughout the majority of Q1 we operated an Emergency Repair only service. Normal repairs service resumed week commencing 8th June, end to end increased slightly in Quarter 2 as service returns to normal.
COM 12	Waste Disposal tonnage (non recycling)	City Renewal	Cllr Edwards	Carol Gibbs	-	Q	79,333	82,966	87,814	88,079	20,044	16,659		86,500		N/a	N/a	Waste disposal tonnage remains on track to achieve target of 86,500
COM 13	Library Usage (Number of visitors)	City Renewal	Cllr L Beardmore	Carl Brazier	High is good	Q (Historical Data is Year End Figure)	545,892	513,223	463,732	448,582	0	2,180		N/a	450,000	N/a	N/a	There was a decrease in visitors from 2017/18 to 2018/19 due to a reduction in opening hours at two libraries. Libraries closed due to Covid-19 on the 19 th March 2020 so 2019/20 figure is from 1 April 2019 until 19 March 2020. Longton and Tunstall Libraries were the first to reopen on the 6 th July 2020 to offer a Click, Call and Collect service but no libraries were open during the first quarter due to government guidelines. We now have 5 libraries offering Click, Call & Collect service. Longton, Tunstall and Meir Libraries reopened for Open Access on 21 September 2020 and the Q2 figure represents the number of visitors since commencement of opening.

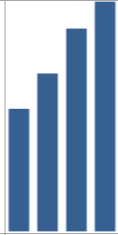


















Strategic Measures Performance Scorecard - Q2 2020/21

Please note:
 • Comparison against benchmark position is against statistical neighbours (where available), thereafter it is against the England Average or West Midlands Average.
 • Annual targets have been suspended as a result of the Covid-19 pandemic, a process is currently underway to agree targets for 2023.
 • Measures are in grey where there is no update for quarter 2 and the latest available information was included in quarter 1.

Measure Number	Measure	Overview & Scrutiny Committee	Portfolio Holder	Measure Owner	Polarity	Frequency	2016/17	2017/18	2018/19	2019/20	Q1	Q2 (Latest)	Trend	Annual Target	2023 Target	Latest Benchmark Position	Performance Benchmark RAG Rating	Comments (100 words or less)	
Population Outcomes																			
COU 1	Overall financial resilience score (Unallocated reserves as a percentage of Net Revenue Expenditure)	Corporate Services	Cllr Brown	Nick Edmonds	High is good	A	3.6%	4.2%	4.6%	4.6%	N/a	N/a		N/a		N/a	N/a	There is no prescriptive guidance on the level of general reserves for the city council or indeed any authority. The level is based on the professional judgement and opinion of the council's Section 151 Officer. Based on the council's current circumstances, future plans and exposure to risk, it is the opinion of the Section 151 Officer that it is prudent and reasonable for the council to aim to have a general reserve balance of circa £11 million (5% of net expenditure). The city council is working towards achieving a General Reserve balance of £11 million, with the balance currently standing at £9.7 million.	
Process																			
COU 2	Council Tax Collection Rate (%)	Corporate Services	Cllr Brown	Kaye Holmes	High is good	Q	95.55%	95.71%	95.52%	95.24%	27.45%	51.81%		N/a		Annual Ctax 18/19 England - 97% Unitary - 96.8% Cipfa Nbrs - 94.72%	Above Average	In year collection is showing a decrease of 0.52% for Council Tax, when compared to the same period last year. Many Authorities have reported that their Collection Rates for 20/21 are considerably lower than 19/20 to date due to Covid-19. There have now been Liability Orders obtained as the courts have recommenced but are still running a reduced service. It is expected that there will be a further reduction in collection rate for Council Tax as the year progresses due to the increased number of Universal Credit and Council Tax Support claims.	
COU 3	Business Rates Collection Rate (%)	Corporate Services	Cllr Brown	Kaye Holmes	High is good	Q	98.02%	97.81%	98.11%	97.70%	33.77%	57.38%		N/a		Annual B.Rates 18/19 England - 98.3% Unitary 98.2% Cipfa Nbrs - 97.8%	Below Average	In year collection is showing an increase of 0.14% for Business Rates, when compared to the same period last year. A number of Authorities are reporting a large reduction in collection rates, however the majority of these chose not to send reminders until very recently. There has also been a 42% reduction in the net collectable due to retail, hospitality and leisure relief. We have continued to send reminders throughout and continued to engage with as many businesses as possible over the telephone with the aim of resetting arrangements or deferring instalments for a few months to assist where needed.	
COU 4	Rent collection rates (Arrears) (% of annual debit)	Adults & Neighbourhoods	Cllr Edwards	Adrian Scarrott	Low is good	Q (Historical Data provided Annual and Quarterly for each year)	Y/E 2.18% £1,486,300 Q1 : 2.38% £1,619,427 Q2 : 2.73% £1,853,547.47	Y/E 2.19% £1,473,989 Q1: 2.61% £1,744,072 Q2: 2.88% £1,933,587.47	Y/E 2.02% £1,330,967 Q1: 2.34% £1,538,170 Q2: 2.76% £1,809,396.27	Y/E 2.45% £1,619,453 Q1 : 2.43% £1,609,575 Q2 : 2.93% £1,935,481.32	3.17% £2,100,358 Avg Queue time: 0:00:33	3.70% £2,245,940 Avg Queue time: 0:03:10		N/a	3.00%	Housemark August 2020 - 3.64% of annual debit	above average collection (when compared with August performance 3.50%)	Increase to 3.70% on Q2 19/20 as a result of week 53 legacy arrears and spike of UC claimants since COVID and payments made in arrears. 4,341 tenants in receipt of UC (2,426 last year). We have 1,423 APAs (payment direct to us) (817 last year). This is still median quartile performance. 93% of all tenants have clear account or owe less than £500. No enforcement action being taken in line with government guidance. We have increased support for tenants, 698 (653 last year) referrals to our Income Advice team since April. 4,051 DD payers, 30.92% of payments are now by DD (27.96% last year).	
COU 5	Contact centre accessibility (No. of calls and queue time)	Corporate Services	Cllr Brown	Emily Bagnall	Low is good	Q (Historical Data is Annual Figure)	Calls Handled: 404,949 Avg Queue time: 0:03:38	Calls Handled: 409,233 Avg Queue time: 0:05:07	Calls Handled: 441,413 Avg Queue time: 0:03:39	Calls Handled: 403,085 Avg Queue time: 0:05:09	Calls Handled: 99,595 Avg Queue time: 0:00:33	Calls Handled: 113,072 Avg Queue time: 0:03:10		N/a	Not Available	N/a	N/a	In this quarter many services continue to provide critical functions only, many building and facilities remained closed in relation to COVID pandemic. Customer Services handled 8,458 additional calls compared to the same quarter in 2019/20 and average queue times have remained low for this quarter at 3 minutes and 10 seconds as customer service staff were utilised from customer service sites that remain closed. In the month of August the VAST Helpline was absorbed into and handled by the main contact centre offer and more services started to recover areas of their business inline with government guidelines. In the month of September Council Tax re-commenced their 2020/21 recovery schedule with the first Summons run of the year and throughout the quarter we have continued to see high demand for Housing Repairs and also from customers wanting to register Births following the lockdown period for the Registrars Service.	
COU 6	Usage of e-forms and other digital channels (Number of contacts)	Corporate Services	Cllr Brown	Emily Bagnall	High is good	Q (Historical Data is Annual Figure)	26,773	131,128	184,205	207,625	62,613	61,662		N/a	Not Available	N/a	N/a	We have seen a continued increase usage of e-forms and other digital channels in this quarter compared 2019/20. Many services continue to provide a critical function only, many building and facilities remained closed in relation to COVID-19 pandemic. Customers have continued to utilise the website for vital updates and information as well as transactional purposes during the quarter, with those customers who wish to make payments still consistent as the largest transaction made online.	
COU 8	% of savings programme delivered (Relates to savings achieved as planned)	Corporate Services	Cllr Brown	Nick Edmonds	High is good	Q (Forecast)	81.0%	79.3%	91.7%	91.2%	39.9%	37.4%		N/a		N/a	N/a	Where savings were not achieved, alternative savings have been found to ensure a balanced budget by year-end 2020/21 forecast includes impact of COVID	
COU 9	Consumption of paper/non recyclables (Tonnes)	City Renewal	Cllr Edwards	Julian Lythgoe/Bronwyn Brough	Low is good	Q	N/a	tonnes - confidential waste 40.94 tonnes black bags from Civic Xerox	tonnes - confidential waste 44.23 tonnes black bags from Civic Xerox	- confidential waste 37.88 tonnes black bags from Civic Xerox	tonnes - confidential waste 1.94 tonnes black bags	tonnes - confidential waste 1.56 tonnes black bags		N/a		N/a	N/a	Confidential (shredded) waste is collected across the council. We are able to determine the number of clear plastic bags collected for recycling. Black bag refuse figures are for collection from the Civic Centre. No other records are held across other council offices. We are able to report on the amount of printed paper from the xerox printers across the council offices. No previous data is available other than 2019/20 and at time of reporting, Quarter 1 & 2 20/21 figures are not available. The cost of printing Mono for the year 2019/20 was approximately £14,784. Colour printing cost approximately £70,606.	

Strategic Measures Performance Scorecard - Q2 2020/21

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Measure Number	Measure	Overview & Scrutiny Committee	Portfolio Holder	Measure Owner	Polarity	Frequency	2016/17	2017/18	2018/19	2019/20	Q1	Q2 (Latest)	Trend	Annual Target	2023 Target	Latest Benchmark Position	Performance Benchmark RAG Rating	Comments (100 words or less)	
Population Outcomes																			
VUL 1	Number of children in care	Children & Young People	Cllr Evans	Vonni Gordon	Low is good	Q	653	740	851	918	944	962		N/a	N/a	Stat Nbrs - 754 National - 374	Above Average	At the end of September 2020 there were 962 children in care an increase of 18 children compared to the end of the previous quarter. Over the last 12 months from September 2019 there has been a net increase of 73 children in care. Between April and September 2020 there have been 129 admissions to care compared to 121 admissions at the same point last year, an increase of 8 admissions. Over the same period there have been 84 discharges from care, 7 less than the same point in 2019. Over the last 6 months, 35 children returned home, 12 children secured permanence through Special Guardianship Order and 7 via Adoption. 26 young people left care as they turned 18. Stoke-on-Trent has a higher rate of admissions to care than the national rate but a lower admission rate than our statistical neighbours. However, our discharge from care rate is proportionally lower than our statistical neighbours and we have a larger gap between admissions and discharges (11 per 10,000 compared to 2 nationally and 8 for our statistical neighbours) meaning our children in care cohort is increasing at faster rate. At the end of September 2020, 75% of children in care were living with foster carers (22% of children in care were with family and friends connected carers, 20% with local authority foster carers, 32% with independent foster carers and 1% were living in foster to adopt placements), 6% were living in residential settings, 5% were living in independent living and supported accommodation settings, 4% were placed for adoption, 9% were placed with parents on a care order and 1% were living in other placements including 5 children in unregulated placements.	
VUL 2	Infant mortality rate (Per 1,000)	Adults & Neighbourhoods	Cllr L Beardmore	Jacque Ashdown	Low is good	A	7.9	8.1	7.5		N/a	N/a		N/a		England - 3.9 West Mids - 5.8 Stat Nbrs - 4.8	Above Average	In England, Stoke-on-Trent has the second highest level of deaths among babies and infants in their first year of life. During 2016-18, 76 infants died in Stoke-on-Trent during their first year of life. This means that on average, one infant died every two weeks in the city. The overall infant mortality rate in the city is 7.5 deaths for every 1,000 live births, which is almost twice the national average (3.9), although it has improved slightly in the last five years.	
VUL 3	Older People (65+) Receiving Social Care Services - Quality of Life Score (Score out of 24)	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	High is good	A	19.4	19.1	19.2		N/a	N/a		N/a		England - 18.9 West Mids - 18.8	Above Average	In 2018/19 the quality of life of users of social care aged 65 and over in Stoke-on-Trent was higher than the national average and the average for the West Midlands region.	
VUL 4	Working Age Adults (18-64) Receiving Social Care Service - Quality of Life Score.	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	High is good	A	20.2	19.1	20.4		N/a	N/a		N/a		England - 19.6 West Mids - 19.7	Above Average	In 2018/19 the quality of life of users of social care aged 18 to 64 in Stoke-on-Trent was higher than the national average and the average for the West Midlands region.	
VUL 5	Percentage of older people (65+) in residential care or nursing care settings	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	Low is good	Q	2.60%	2.10%	2.10%	2.20%	2.10%	2.17%		N/a		N/a	N/a	This data is from our Better Care Funding reporting. There has been upward pressure on Care Home placements in Q2 after a reduction in Q1. A growing population cohort with increasing rates of multiple long term conditions is contributing to the pressure.	
VUL 6	Number of homeless households in temporary accommodation	Adults & Neighbourhoods	Cllr Brown	Adrian Scarrott	Low is good	Q (Historical Data is number of Households in TA during the Year)	411	518	574	614	285	234		N/a	575	N/a	N/a	234 households were placed into temporary accommodation during quarter 2. This is a higher number than normal due to the 'Everyone in' directive due to Covid-19. At the end of quarter 2 there were 70 households placed in temporary accommodation. The service together with partners have successfully worked together to assist households to move on from temporary accommodation. The housing solutions team are continuing to work with the City's supported housing partners to facilitate households to move on from temporary accommodation to ensure people do not return to rough sleeping.	
VUL 7	Suicide Rate per 100,000	Adults & Neighbourhoods	Cllr L Beardmore	Jacque Ashdown	Low is good	A	8.9	9.1	11.4	12.5	N/a	N/a		N/a		England - 10.1 West Mids - 10.2 Stat Nbrs - 10.8	Above Average	Suicide rates for people aged 10 years and over have been increasing in Stoke-on-Trent from 8.9 (per 100,000) in 2014-16 to 12.5 in 2017-19. However, the rates were higher in 2012-14 at 13.5.	
VUL 8	Hospital Admissions as a Result of Self-Harm (10-24 years) (Rate per 100,000)	Adults & Neighbourhoods	Cllr L Beardmore	Jacque Ashdown	Low is good	A	637	639.5	662.5		N/a	N/a		N/a		England - 444.0 West Mids - 467.4 Stat Nbrs - 488.2	Above Average	There were 310 hospital admissions as a result of self-harm among children and young adults aged 10-24 years in Stoke-on-Trent in 2018/19. The number of admissions locally has increased year on year since 2011/12, and the current admissions rate of 662.5 (per 100,000) is significantly higher than the national average of 444.0.	
VUL 9	Children and young people mental health waiting times (Average number of days)	Adults & Neighbourhoods	Cllr Evans	Bridget Cameron	Low is good	Q	81	47	48		N/a	N/a		N/a		England - 50 Midlands - 48 Stafford CCG - 69	Below Average	Stoke-on-Trent CCG had an average waiting time of two contacts from referral of 48 days in 2018/19, the same rate as the average for Midlands CCGs and lower than the England average. The data was based on 5,155 referrals (2,760 children and young people) in the year compared to 1,130 referrals for Stafford CCG (with an average wait of 69 days).	
VUL 10a	Emergency admissions for hip fractures in persons 65 and over (Rate per 100,000)	Adults & Neighbourhoods	Cllr L Beardmore	Jacque Ashdown	Low is good	A	644	589	641		N/a	N/a		N/a		England - 558 West Mids - 585 Stat Nbrs - 631	Above Average	The latest data for 2018/19 shows that the Stoke-on-Trent rate is 83 higher than the national rate and 56 higher than the West Midlands rate. This means that in 2018/19 the city saw approximately 200 additional hip fractures in adults aged 65+ above the national average.	
VUL 10b	Emergency admissions ALL FALLS for persons 65 and over (Rate per 100,000)	Adults & Neighbourhoods	Cllr L Beardmore	Jacque Ashdown	Low is good	A	2,364	2,074	2,443		N/a	N/a		N/a		England - 2,198 West Mids - 2,144 Stat Nbrs - 2,149	Above Average	The latest data for 2018/19 shows that the Stoke-on-Trent rate is 245 higher than the national rate and 299 higher than the West Midlands rate. This means that in 2018/19 the city saw approximately 600 additional emergency admissions for falls in adults aged 65+ above the national average.	
Process																			
VUL 11	% of homelessness acceptances successfully prevented/relieved	Adults & Neighbourhoods	Cllr Brown	Adrian Scarrott	High is good	Q (Historical Data is Year)	N/a	N/a	65%	67%	65%	72%		N/a	70%	England - 52%	Above Average	The Housing Options Team continues to deliver a high level of successful outcomes for households approaching it as homeless or at risk of homelessness, achieving a success rate of 72% in quarter 2 against the performance target of 60%	
VUL 12	Housing disability adaptations - % completed within target	Adults & Neighbourhoods	Cllr Edwards	Zainul Pirmohamed	High is good	Q (Historical Data is the Average Annual Figure)	31%	75%	95%	100%	75%	54%		N/a	85% of disabled adaptations to be completed within a range of 3 months to 22 months depending on the type of adaptation and priority of	N/a	N/a	Altogether in the Q2 of the financial year, 74 disabled adaptations were undertaken across all tenures, 41 of these met target, however the remainder of them did not meet the target due to COVID 19 the services paused as residents were shielding. Through liaison with Adult Social Care Occupational Therapist Service, each high priority case was considered to ensure the residents were safe and any additional equipment or adjustments were provided during this time to ensure the well-being. The adaptations were completed when it was safe to enter the homes.	
VUL 13	Adult Social Care: Satisfaction with Services (%)	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	High is good	Q	N/a	N/a	98%	96%	100%	97%		N/a		N/a	N/a	The number of recorded answers has increased, however more is being done to maximise data collection	
VUL 14	Delayed Transfers of Care - Social Care (Days)	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	Low is good	Q	5,559	3,043	317	54	Not available	Not available		N/a		1/150 Local Authorities	Below Average	Social Care DTOCs have been below the BCF target since February 2018. In the months leading up to COVID-19 outbreak there were 0 (zero) Social Care DTOCs. National reporting has paused.	
VUL 15	Average children's social work caseload (Number of cases)	Children & Young People	Cllr Evans	Vonni Gordon	Low is good	Q	N/a	N/a	N/a		17.1	16.5		N/a		N/a	N/a	Mid-September there were an average of 16.4 children per full-time equivalent Social Worker. At this time, there were 20.4 frontline social workers supernumerary to the agreed establishment and there were 27.5 newly qualified social workers in their Assessed and Supported Year in Employment (ASYE). This is a local measure so directly comparative benchmarking data is not available.	
VUL 16	% of EHCP plans reviewed on time	Children & Young People	Cllr Bridges	Neil Hoskinson	High is good	Q					Not available	Not available		N/a			N/a	Data is not yet available for this measure. Development work is in place to allow the reporting of this measure.	
VUL 17	Stability of placements for children in care (Short Term - 3+ placements in the last 12 months)	Children & Young People	Cllr Evans	Vonni Gordon	Low is good	Q	8.0%	10.0%	9.0%	9.4%	9.0%	8.3%		N/a		England - 9.1% West Mids - 10% Stat Nbrs - 10%	Below Average	There are 85 children in care that have been in 3 placements or more in the last 12 months, equating to 8.3% of the current CIC population. This has improved and the number of children with 3+ placements has decreased by 5 and the percentage decreased by 0.7%. The city figure is better than the latest statistical neighbour average (9.1%) and national average (10%) for 2018-19.	
VUL 18	% of hospital readmissions in 90 days	Adults & Neighbourhoods	Cllr Simcock	Peter Tomlin	Low is good	Q	n/a	15.2%	16.2%	16.4%	12.8%	14.3%		N/a		N/a	N/a	The reduced trend seen in Q1 for re-admissions has been partly reversed in Q2 as overall activity levels increase. (Data - SUS for UHNM)	